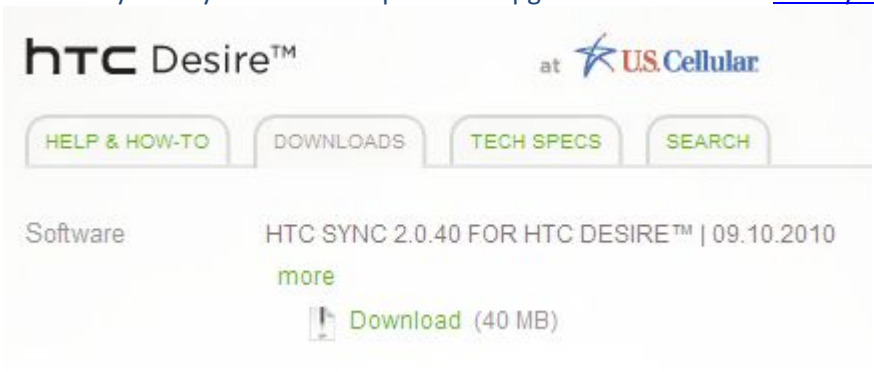
## U.S. Cellular® HTC Desire UPGRADE INSTRUCTIONS

This is an optional software update provided by HTC to upgrade your HTC Desire from Android version 2.1 to Android version 2.2. These steps could take up to 15 minutes to complete.

MAC users should be directed to a U.S. Cellular retail location to complete the upgrade. Please click here to locate the store nearest you to complete the update.

**Here is what you will need to complete this upgrade:**

- HTC Sync on your PC to complete the upgrade. Click here for HTC Sync.




*(Click on the download link to begin loading HTC Sync to your PC.)*

- Without HTC Sync on your PC, your Desire will not be recognized and you will not be able to complete the upgrade

- USB cable that came with your device
- Phone that has battery power that is more than 30% charged

**PC Requirements:**

Hardware Requirements (PC)

- 1 GHz or higher processor clock speed recommended
- 512 MB of RAM or higher recommended
- Super VGA (800 x 600) or higher-resolution video adapter and monitor
- 50 MB of available free hard disk space
- USB 2.0 is required

Software Requirements - Supported Operating Systems (PC)

- Windows XP Service Pack 2 and 3
- Windows Vista 32-bit version
- Windows Vista 64-bit version
- Windows 7 32-bit version
- Windows 7 64-bit version

**What you should know before you upgrade:**

- All personal data & personalization will be deleted from the device during the updated process.
  - E-Mail
  - Contacts
  - Calendar
  - Applications
  - Personalization (Widgets/Shortcuts/Wallpaper)
  - Browser bookmarks
- The following items will remain safe on your memory card
  - Pictures
  - Videos
  - Music

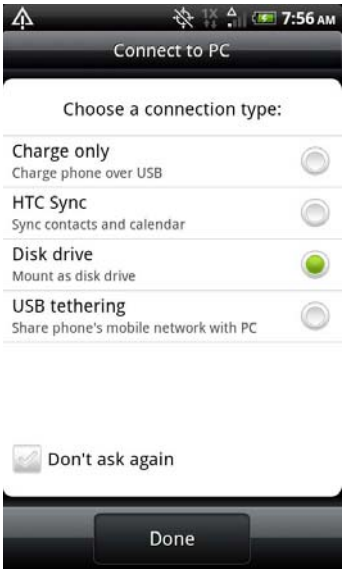
What will you need to set-up after you upgrade your device:

| Experience | Requirement |
|---|---|
| E-Mail | You will need your user name, password, e-mail settings |
| Contacts | Please reference your User Manual page 112 |
| Calendar | Please reference your User Manual page 112 |
| Android Market | You will need to log back into Android Market with your Google User Name & Password |
| Applications (Android Market) | o You will have to re-load any "Free" applications<br>o "Purchased" applications can be downloaded by going to "My Apps" in the Android Market Place and then re-loading them |
| Personalization | You will have to set-up your widgets, short-cuts, wallpaper and any other personalization after the upgrade. |
| Browser Bookmarks | You will have to set-up new bookmarks after the upgrade. |

You are now ready to proceed with your upgrade. Please follow the steps summarized below

Step 1: Verify what version of software your phone is currently using.
- o Select the Menu from your home screen
- o Then select Settings
- o Scroll to and select About phone
- o Scroll to and select Software information
- o Check under Software version and make sure you are using 2.11.573.5 or lower

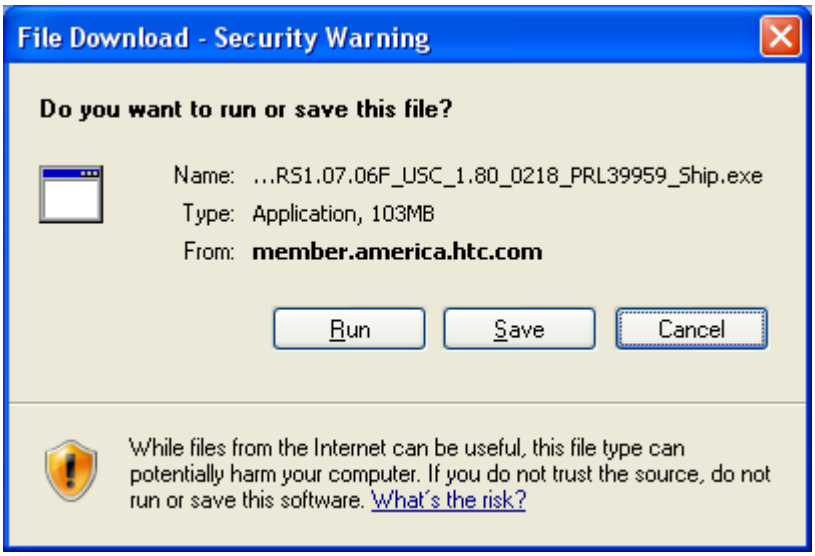
Step 2: Connect your phone to your computer using your USB cable
- o Your phone will ask you to select one of four modes
- o Select Disk Drive



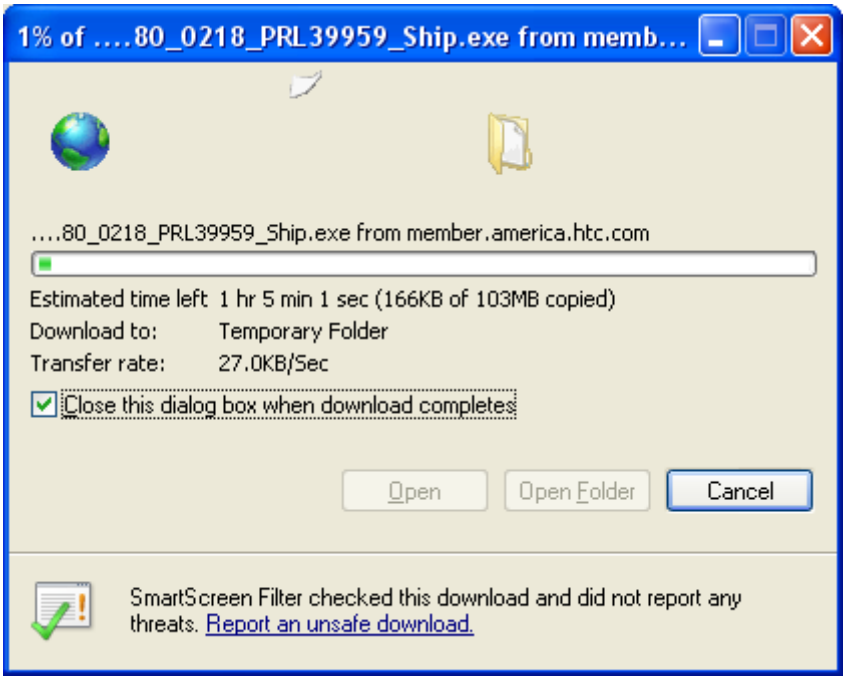

Now your device is ready to accept the software upgrade

- From the Desire support page, select Downloads
- Select software version 2.11.573.5
- Follow the onscreen instructions to update your phone.

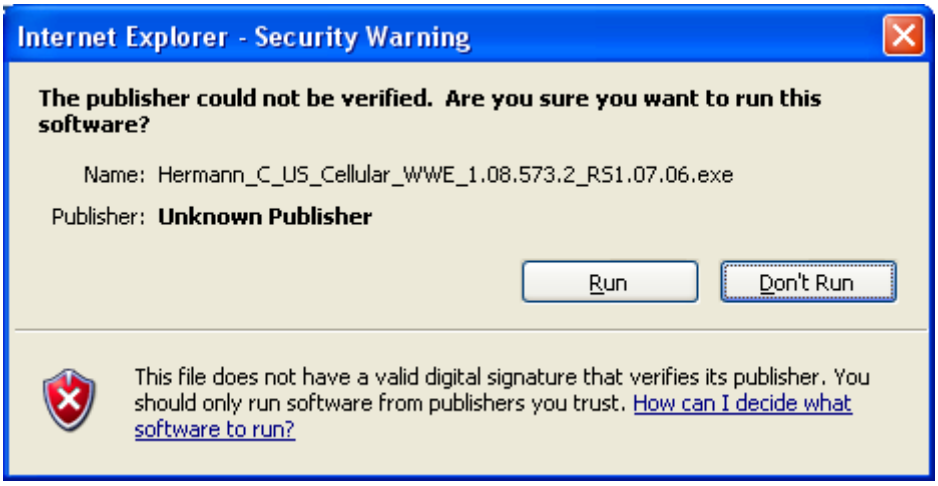
PLEASE NOTE: The specific version name listed in the images may be different than what you see


File Download - Security Warning
Do you want to run or save this file?
Name: ...RS1.07.06F_USC_1.80_0218_PRL39959_Ship.exe
Type: Application, 103MB
From: member.america.htc.com
Run
Save
Cancel
While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. What's the risk?

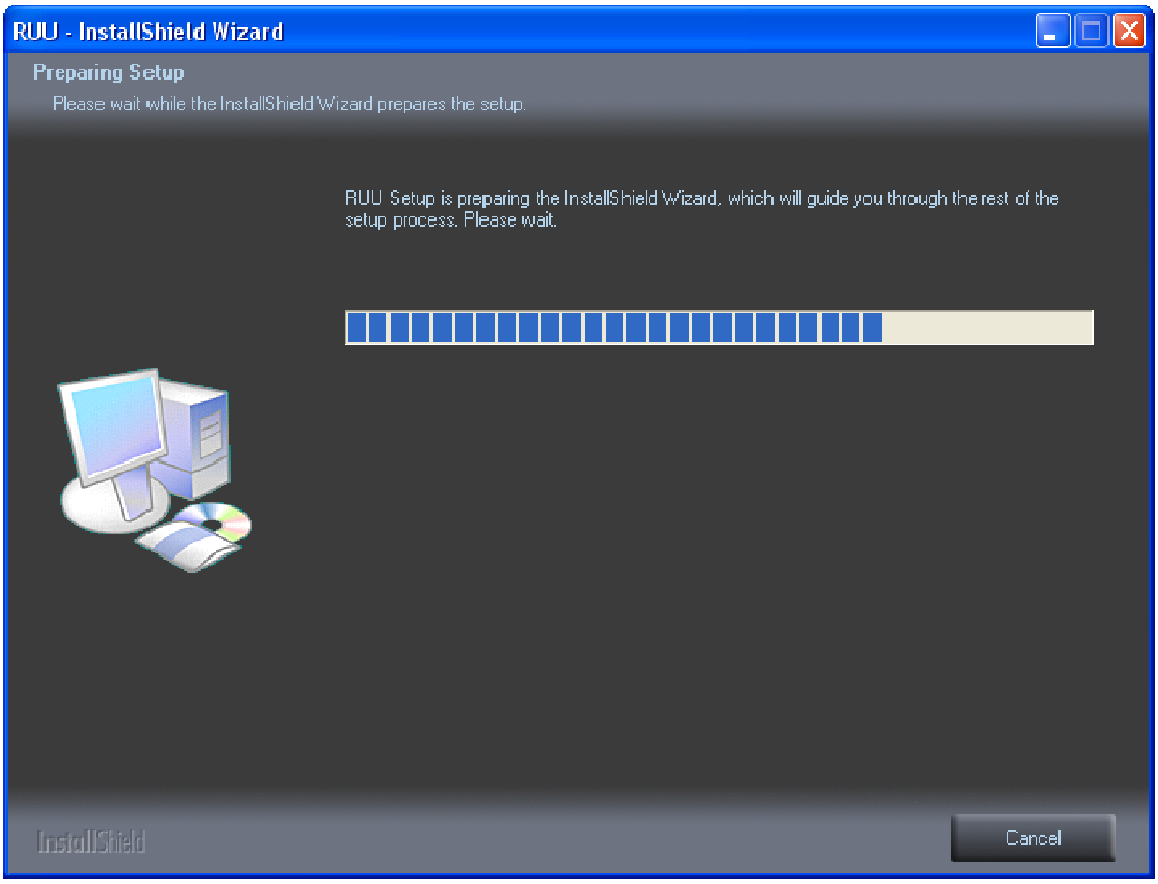
- Select Run


1% of ....80_0218_PRL39959_Ship.exe from memb...
....80_0218_PRL39959_Ship.exe from member.america.htc.com
Estimated time left 1 hr 5 min 1 sec (166KB of 103MB copied)
Download to: Temporary Folder
Transfer rate: 27.0KB/Sec
Close this dialog box when download completes
Open
Open Folder
Cancel
SmartScreen Filter checked this download and did not report any threats. Report an unsafe download.

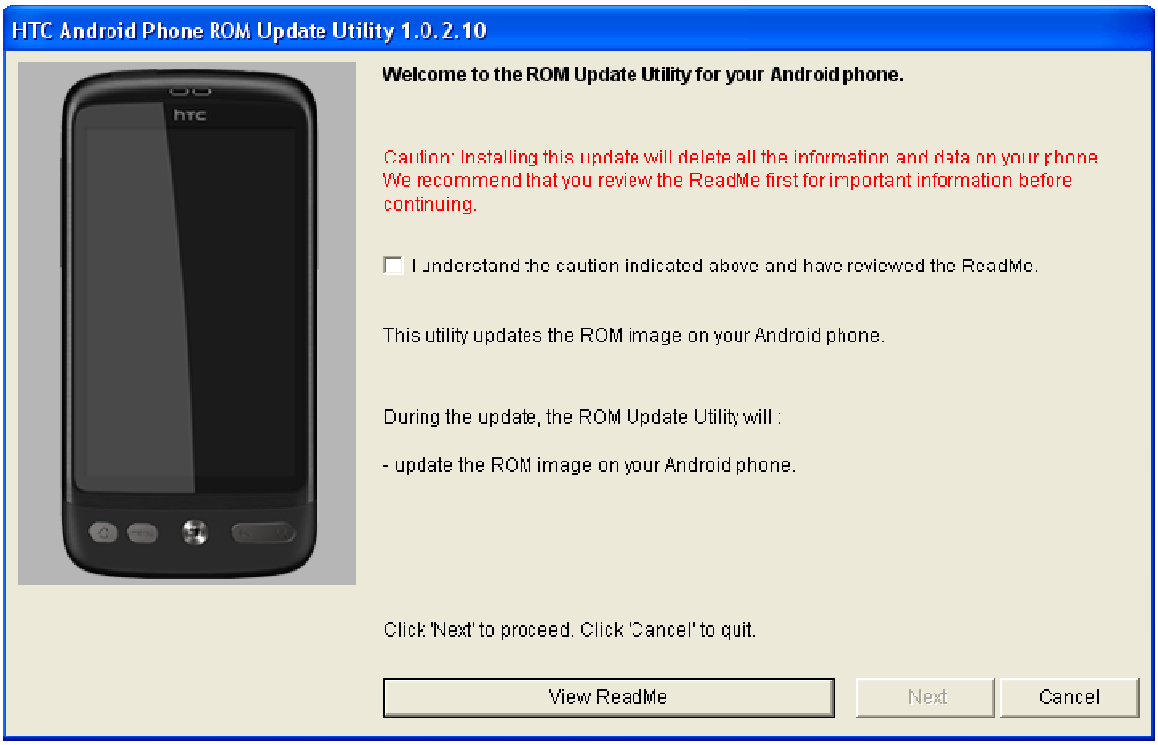
- When the software load has completed, select Open


Internet Explorer - Security Warning
The publisher could not be verified. Are you sure you want to run this software?
Name: Hermann_C_US_Cellular_WWE_1.08.573.2_RS1.07.06.exe
Publisher: Unknown Publisher
Run
Don't Run
This file does not have a valid digital signature that verifies its publisher. You should only run software from publishers you trust. How can I decide what software to run?

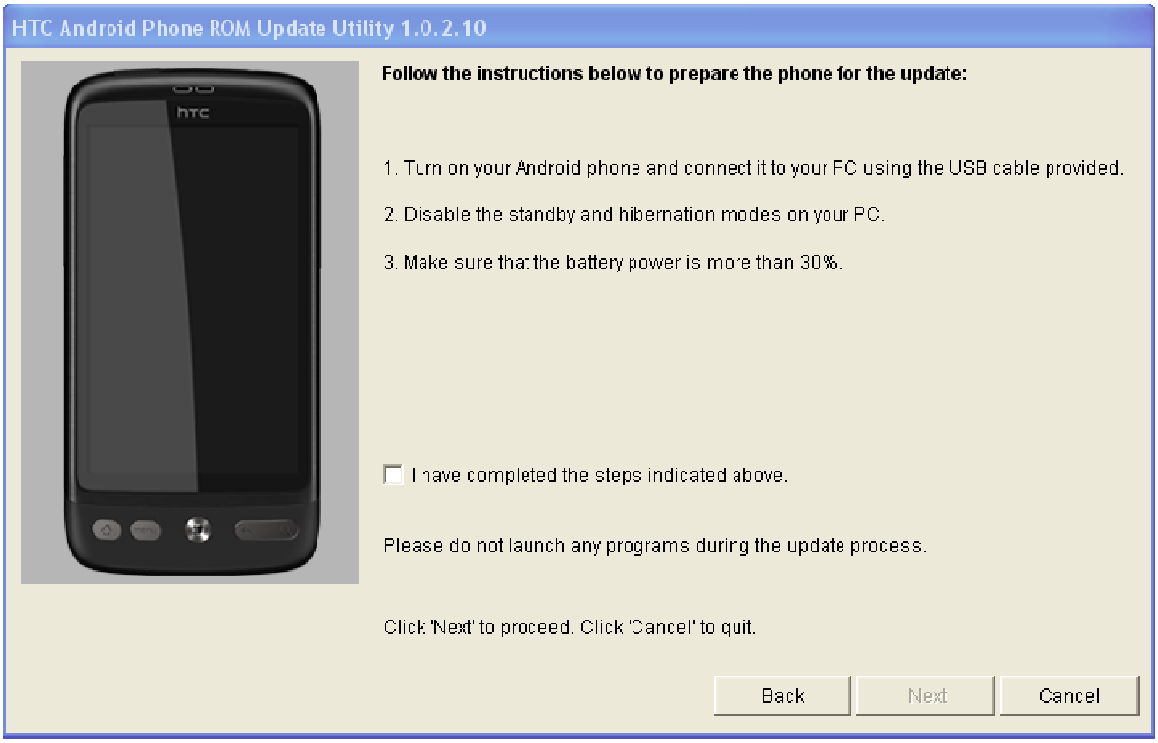
- Select Run


RUU - InstallShield Wizard
Preparing Setup
Please wait while the InstallShield Wizard prepares the setup.
RUU Setup is preparing the InstallShield Wizard, which will guide you through the rest of the setup process. Please wait.
InstallShield
Cancel

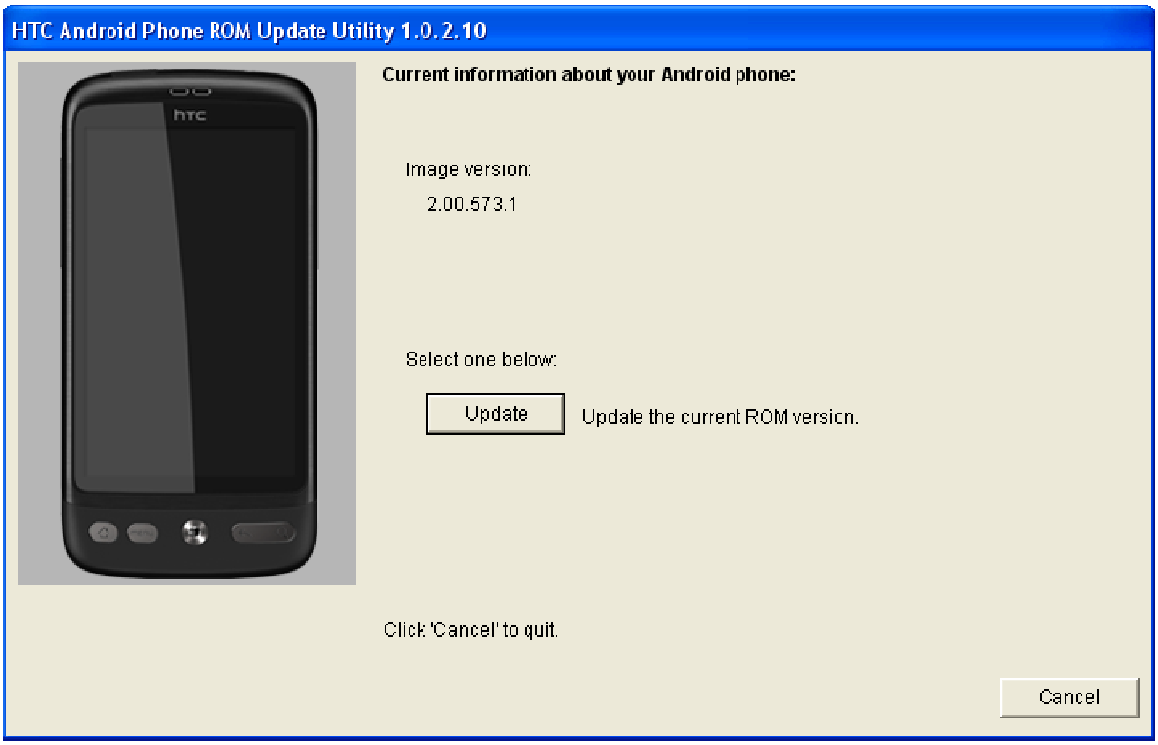
- Once this load is complete, the screen will automatically close and launch the HTC ROM Utility


HTC Android Phone ROM Update Utility 1.0.2.10
htc
Welcome to the ROM Update Utility for your Android phone.
Caution: Installing this update will delete all the information and data on your phone. We recommend that you review the ReadMe first for important information before continuing.
I understand the caution indicated above and have reviewed the ReadMe.
This utility updates the ROM image on your Android phone.
During the update, the ROM Update Utility will :
- update the ROM image on your Android phone.
Click 'Next' to proceed. Click 'Cancel' to quit.
View ReadMe
Next
Cancel

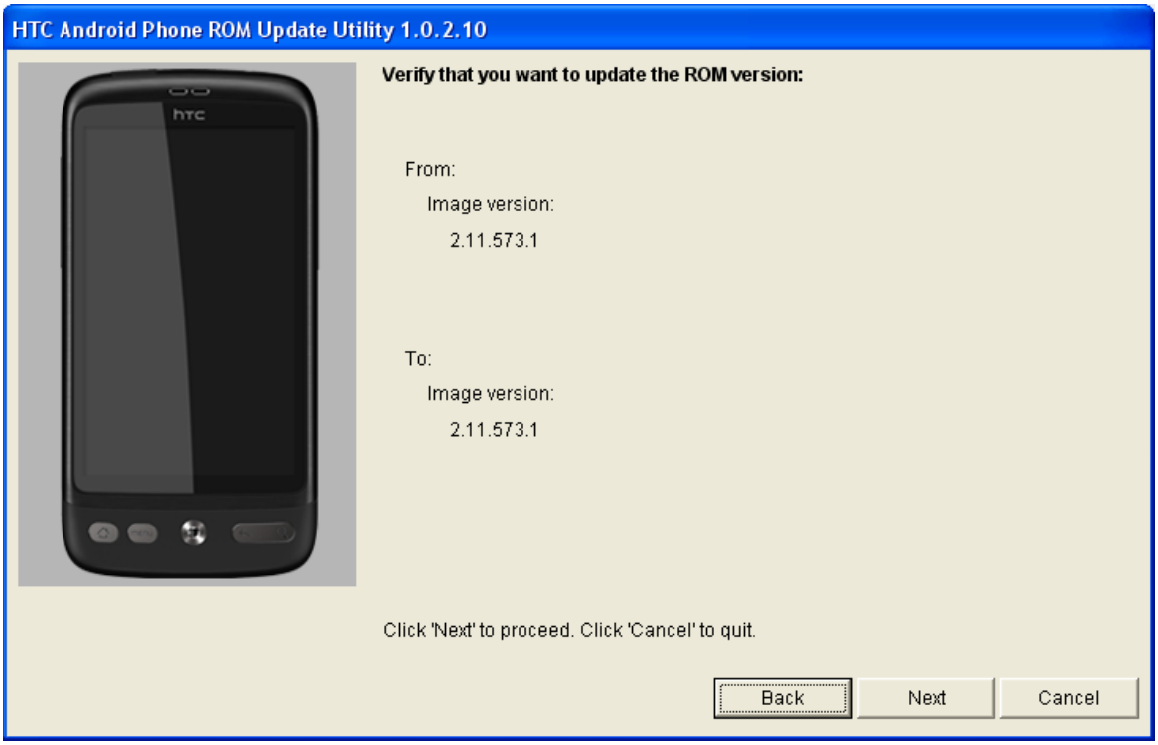
- The check box must be checked to click Next


HTC Android Phone ROM Update Utility 1.0.2.10
htc
Follow the instructions below to prepare the phone for the update:
1. Turn on your Android phone and connect it to your PC using the USB cable provided.
2. Disable the standby and hibernation modes on your PC.
3. Make sure that the battery power is more than 30%.
I have completed the steps indicated above.
Please do not launch any programs during the update process.
Click 'Next' to proceed. Click 'Cancel' to quit.
Back
Next
Cancel

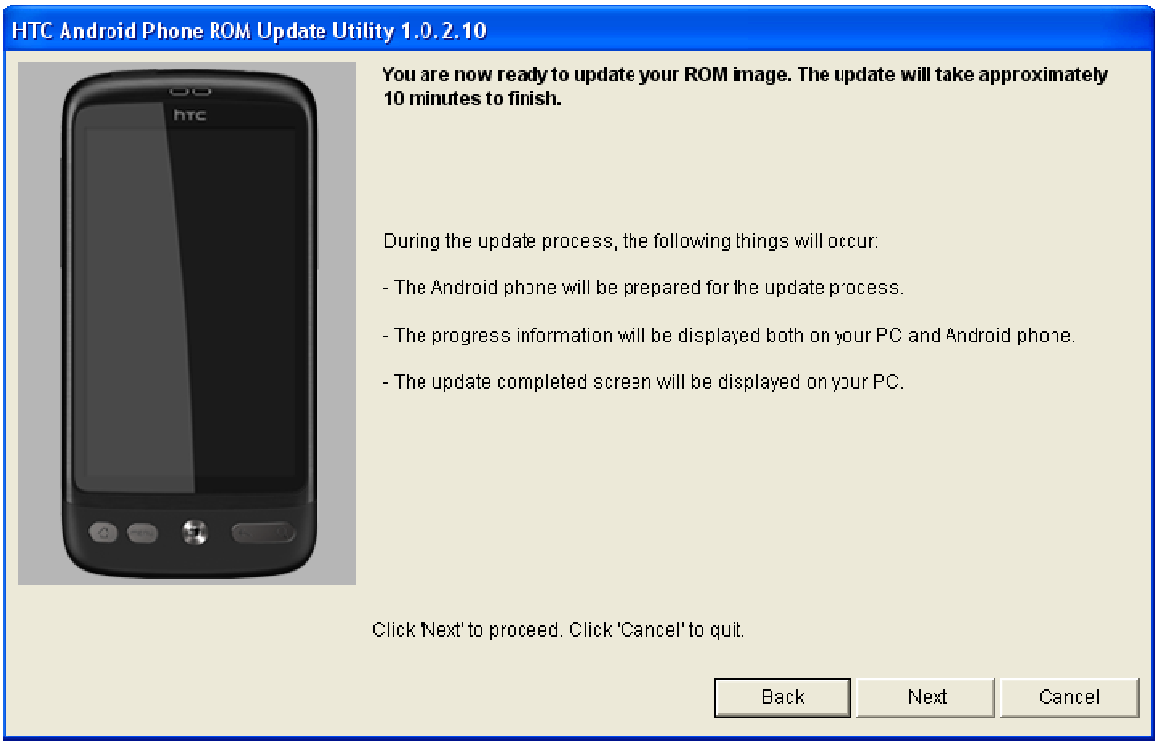
- The check box must be checked to click Next



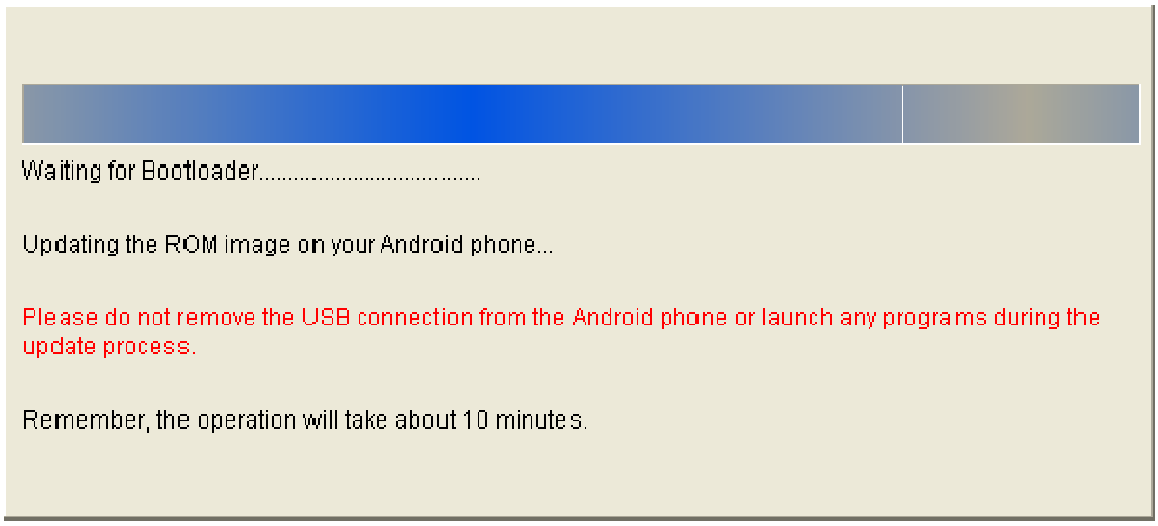

- Click update

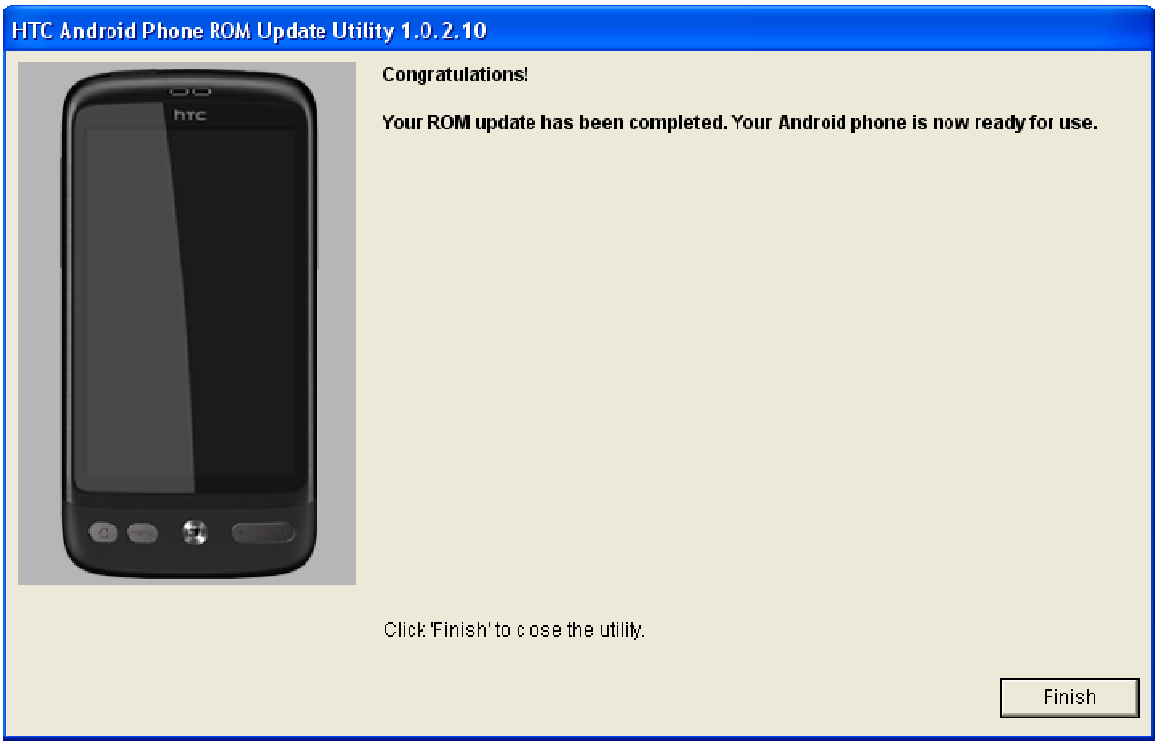



- Click Next


HTC Android Phone ROM Update Utility 1.0.2.10
htc
You are now ready to update your ROM image. The update will take approximately 10 minutes to finish.
During the update process, the following things will occur:
- The Android phone will be prepared for the update process.
- The progress information will be displayed both on your PC and Android phone.
- The update completed screen will be displayed on your PC.
Click 'Next' to proceed. Click 'Cancel' to quit.
Back
Next
Cancel

- Click Next


Waiting for Bootloader.....
Updating the ROM image on your Android phone...
Please do not remove the USB connection from the Android phone or launch any programs during the update process.
Remember, the operation will take about 10 minutes.


HTC Android Phone ROM Update Utility 1.0.2.10
htc
Congratulations!
Your ROM update has been completed. Your Android phone is now ready for use.
Click 'Finish' to close the utility.
Finish

- Click Finish

- Your phone will now power itself off and then back on again to complete the upgrade process

- Congratulations, you have upgraded your phone
- Check back periodically to see if there any new updates for your phone